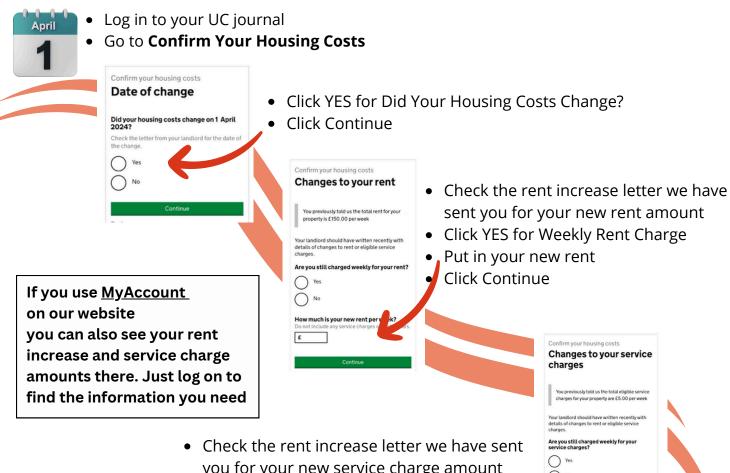
Universal Credit & Housing Costs

If you receive Universal Credit, you will need to let the DWP know your housing costs have changed. You need to do this on the 1st April 2025. This will make sure you get all the housing costs you are entitled to. Use the "Confirm Your Housing Costs" To Do List. Do not use "Change of Circumstance" for your annual rent change.



you for your new service charge amount

Click YES for Weekly Service Charge

Put in your new service charge

Click Continue

Worried About Your Rent?

If you are having difficulty paying rent – let us know:. If you are having financial problems which are making paying rent difficult, please let us know by contacting your Housing Officer. We are here to help.

You may also find it useful to speak to our Welfare Rights Officer Fiona McLuckie:

Text or WhatsApp 07908 951 297

Phone 0131 272 5038

Email: fiona.mcluckie@prospectch.org.uk

Need Help with Your UC Journal?

If you need help putting your new housing costs into your UC Journal, we can talk you through the steps. Contact your Housing Officer for advice.





Phone 0131 458 5480



Email: enquiries@prospectch.org.uk

How much are your new eligible service charges per week?



Text 07860 047548



www.prospectch.org.uk

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