

E- Bikes and E-Scooters

Electric bikes and e-scooters have become increasingly popular over the last few years. They offer health and environmental benefits, and are now widely available. With tenants usually storing their electric bikes and e-scooters at home, we have some guidance to ensure everyone remains safe.

Purchase

- When you buy your electric bike or e-scooter, make sure you use reputable suppliers that meet relevant British or European safety standards
- Register your purchase with the manufacturer so they can contact you if any products are recalled, or safety information is published



Storage

- Don't store or charge your electric bike, e-scooter or battery on a stair, or anywhere where they will block an escape route or create a fire hazard
- Store your bike/ scooter battery in a cool place in line with manufacturers' instructions
- Keep and charge your e-bike/e-scooter battery well away from combustible or flammable materials



Charging

- Always follow manufacturers' instructions and use their approved chargers
- Extension leads should be uncoiled, appropriately rated and not overloaded
- Make sure all items are not covered over when charging and unplug your chargers when charging is finished
- Do not charge your battery while you are asleep or away from your home in case the battery catches fire



Fire Safety

- Check your batteries regularly for signs of damage and make sure you know how to dispose of an old or damaged battery safely
- Check your smoke alarms regularly to make sure you will be alerted quickly if something goes wrong
- Make sure you know what to do if a fire caused by your e-bike or e-scooter battery breaks out

